



COMMUNITY BANKERS ASSOCIATION OF ILLINOIS

Webinar – On-Demand Web Link

Safe Deposit Issues: Delinquency, Death & Abandonment
Thursday, December 12, 2019
2 - 3:30 p.m.

Safe deposit boxes are an important service. They provide additional revenue and enhance accountholder relationships. But safe deposit box operations are unique and sometimes mysterious. Inappropriately handling a safe deposit box can result in unforeseen liability to your institution of tremendous proportions. This webinar covers everything you need to know to properly handle safe deposit boxes, including the rental agreement, collecting rent, drilling the box and escheatment of box contents to the state.

HIGHLIGHTS

- Appreciate your institution's safe deposit box obligations and responsibilities
- Implement proper procedures to grant access to a safe deposit box
- Handle delinquent rent
- Manage the death of a joint or sole owner
- Properly escheat the contents of a safe deposit box to the state

TAKE-AWAY TOOLKIT

- Checklist of items that should be included in a safe deposit box policy
- Employee training log
- Interactive quiz

DON'T MISS THIS RELATED WEBINAR!

When a Depositor Dies: Legal Requirements, Practical Issues & FAQs on Tuesday, October 8, 2019
Attendance verification for CE credits provided upon request.

WHO SHOULD ATTEND?

This informative session is designed for everyone involved with safe deposit boxes, including officers, service representatives, operations staff, compliance officers, auditors, attorneys and managers.

ABOUT THE PRESENTER

Elizabeth Fast is a partner with Spencer Fane LLP where she specializes in the representation of financial institutions. Fast is the head of the firm's training division. She received her law degree from the University of Kansas, Lawrence, and her undergraduate degree from Pittsburg State University. In addition, she has a Master of Business Administration degree and she is a Certified Public Accountant. Before joining Spencer Fane, she was general counsel, senior vice president and corporate secretary of a \$9 billion bank with more than 130 branches, where she managed all legal, regulatory and compliance functions. She is a member of the Missouri State Banking Board by appointment of the governor.

THREE REGISTRATION OPTIONS

1. LIVE WEBINAR

The live webinar option allows you to have one telephone connection for the audio portion and one Internet connection (from a single computer terminal) to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that allow entrance to the seminar. The session is approximately 90 minutes, including question and answer sessions. Seminar materials, including instructions, PIN number, and handouts are emailed to you prior to the broadcast. You need the most-current version of Adobe Reader available free at www.adobe.com.

2. ON-DEMAND WEB LINK**

Can't attend the live webinar? The ON-DEMAND WEB LINK** is a recording of the live event including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Within five business days following the webinar, you are provided with a web link that can be viewed anytime for the next six months. This link expires six months after the live program date.

3. BOTH LIVE WEBINAR AND ON-DEMAND WEB LINK**

Options 1 and 2 described above.

NEW! Listen to the on-demand web link on your iPad, iPhone, Android. Instructions will be emailed to you with the on-demand link.

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Safe Deposit Issues: Delinquency, Death & Abandonment
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Choose Your Training Option:

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	Live Webinar	\$275	\$475
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