



COMMUNITY BANKERS ASSOCIATION OF ILLINOIS

Webinar – On-Demand Web Link

Financial Scams, Fraud & Criminal Activity During COVID-19

Friday, May 1, 2020

10 - 11:30 a.m.

In an environment marked by fear and anxiety due to the COVID-19 pandemic, acountholders, small businesses and even at-home staff are increasingly becoming fraud targets. This no-nonsense program provides vital insights into frauds and scams during the coronavirus pandemic. Schemes include technology scams, impersonation of government officials, door-to-door “charity” drives or anything criminals think is plausible. Check fraud was big before the stimulus checks. Now it explodes with fake checks, money mules and elder fraud.

The longer the nation remains sheltered-in-place, the bigger the problems become. Your staff must understand how to handle this new environment – even before your doors reopen. In fact, this program explains how to provide lobby security in a new way. Participants learn how to handle scams and are provided with a list of websites where they can stay abreast of the information gained in this dynamic program.

HIGHLIGHTS

- What kind of frauds or robbery attempts to expect at your drive-in windows
- How to take control of training for staff and acountholders when you reopen
- The cold, hard facts about how this pandemic promotes fraud
- The statistics showing growth in robberies, looting, scams and other schemes
- How to obtain the needed resources to handle cases that impact your institution
- Ways to prepare for stimulus check scams that impact your earnings

TAKE-AWAY TOOLKIT

- Article titled *Viral Pandemic Frauds*
- Security tips for scams
- Useful websites for pandemic frauds
- Employee training log

DON'T MISS THESE RELATED WEBINARS!

Fraud by Channel Type: Check, Debit, Credit, ACH & Wire on Tuesday, June 30, 2020

Risk Officer Series: The 15 Worst Security Mistakes on Thursday, September 17, 2020

Attendance verification for CE credits provided upon request.

WHO SHOULD ATTEND?

This informative session benefits operations managers, risk management professionals, internal auditors, training staff and security officers.

ABOUT THE PRESENTER

Barry Thompson, CRCM, Thompson Consulting Group, LLC, is an international speaker, trainer, consultant and writer. He is a security and compliance “guru” for a leading national training organization and regularly presents security conferences for trade groups – he has trained over 51,000 financial professionals.

Thompson is recognized worldwide, presenting in Brussels, Belgium to European bankers on internal fraud; at the United Nations on identity theft; and to Japanese bankers on bank security. Thompson has worked in the financial services industry for over four decades, and has held the positions of security officer, compliance officer, treasurer, senior vice president and executive vice president. He has handled over 900 security cases and has been involved with investigations and prosecutions at the federal, state and local levels. Thompson is the author of *101 Security Tips for the Beginning Security Officer* and has been interviewed by Newsweek, Computer World, USA Today and other national publications.

THREE REGISTRATION OPTIONS

1. LIVE WEBINAR

The live webinar allows you to have up to three audio and Internet connections to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that allow entrance to the seminar. The session is approximately 90 minutes, including question and answer sessions. Seminar materials, including instructions, PIN number, and handouts are emailed to you prior to the broadcast. You need the most-current version of Adobe Reader available free at www.adobe.com.

2. ON-DEMAND WEB LINK**

Can't attend the live webinar? The ON-DEMAND WEB LINK** is a recording of the live event including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Within two business days following the webinar, you are provided with a web link that can be viewed anytime for the next six months. This link expires six months after the live program date.

3. BOTH LIVE WEBINAR AND ON-DEMAND WEB LINK**

Options 1 and 2 described above.

NEW! Listen to the on-demand web link on your iPad, iPhone, Android. Instructions will be emailed to you with the on-demand link.

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AFFORDABLE TRAINING, WHEN AND WHERE YOU CHOOSE

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Financial Scams, Fraud & Criminal Activity During COVID-19
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Choose Your Training Option:

| Purchase (Check one) | Training Options <i>(Registration includes hookups in up to three locations)</i> | CBAI Member | Prospective-Member* |
|-------------------------|---|-------------|---------------------|
| | Live Webinar | \$275 | \$475 |
| | On-Demand Link** | \$275 | \$475 |
| | Special Pricing for Live Webinar & On-Demand Link | \$375 | \$575 |

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Material Delivery Options

(E-mail address is required for registration).

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