

CBAI's Account Titling Seminar



- Opening New Accounts
- Customer Identification Program
- FDIC Insurance
- Financial Elder Abuse
- Trust Accounts
- Representative Payee Accounts
- IOLTA
- Estates
- Business Accounts
- Minor Accounts
- Power of Attorney
- Handling of a Deceased Person's Accounts
- Uniform Transfer to A Minors Act
- Authorized Signers
- Operational Issues

On-Demand
Recorded Session



Course Introduction

This seminar is designed for new account representatives, tellers, and head tellers who need to understand the various types of account ownerships that exist – from single account owners through corporations. You learn what the different ownership types represent and how to make sure you are opening the proper type of account for your customer. In addition, the seminar covers Customer Identification Program requirements and FDIC Insurance, as well as stop payments, forgeries, and other operational issues that front line staff face on a daily basis.

Who Should Attend?

All new account representatives, tellers, and head tellers would benefit from attending this seminar.

About the Presenter

What Others Have Said:

“Bryan is an energetic and animated speaker. I learned very in-depth information and the manual provided is a great resource.”

Jennifer Fabish,
Assistant Teller Supervisor
North Central Bank, Hennepin

“Excellent speaker. All tellers should attend this seminar.”

Ruth Dasenbrock, Teller
The First National Bank
of Dieterich

“I really enjoyed Bryan’s energy and humor throughout this seminar. He had an answer or resource suggestion for every question.”

Kate Alsup, CSR
West Central Bank, Ashland

“I learned a lot during this seminar. All the account titling information was mapped out to reference later in a very clear view.”

Brandy Sikora, Branch Manager
Southern Illinois Bank,
West Frankfort

Bryan Fetty brings more than 26 years of banking experience to Young & Associates, Inc. A former vice president of a mid-sized community bank, Fetty's primary expertise is on the operations side. His experience includes bookkeeping and proof operations, teller operations, branch administration, call center, marketing, and training, as well as deposit compliance. At Young & Associates, Inc., Fetty works in the product division and assists with product development and management for all the major divisions of the company. In addition, he consults with banks, performs in-bank training, presents seminars, and assists with the development and maintenance of the corporate website.

This seminar is provided by Young & Associates, Inc., a team of management consultants who provide consulting, outsourcing, and educational services to community financial institutions nationwide and overseas for more than 30 years. In total, the consultants at Young & Associates have published more than 30 books and several hundred articles on banking. Serving community banks since 1978, they provide training to more than 2,000 bankers each year and are committed in helping community banks reduce the regulatory burden and improve bank/regulatory relations.

Key Topics

- Opening the New Account
- Customer Identification Program
 - Customer Due Diligence
 - Beneficial Owners
- FDIC Insurance
- Financial Abuse of Elders
- Trust Account
 - Living trusts
 - Individual and joint trusts
 - Revocable vs. irrevocable
- Representative Payee Accounts
- IOLTA
- Estates
- Business Accounts
- Minor Accounts
- Power of Attorney
- Handling a Deceased Person's Account
- Uniform Transfer to Minors Act
- Authorized Signers
- Operational Issues
 - Stop payments
 - Proper endorsements
 - Stale checks
 - Forgeries



Registration Fees

CBAI MEMBER

On-Demand Recorded Session \$500 bank

**PROSPECTIVE-MEMBER

On-Demand Recorded Session \$1,000 bank

**Only financial institutions/firms eligible for CBAI membership.

Your entire bank can utilize this on-demand recorded session for training as it includes the video from the day of the program, plus the exact same handout materials as the live session. The on-demand recorded session allows your bank to train all your employees on your own schedule with unlimited views from unlimited computers for up to six months. For more information, please contact Melinda at CBAI at 800/736-2224 or via email at melindam@cbai.com.

Registration Form

ACCOUNT TITLING & OTHER OPERATIONAL ISSUES
ON-DEMAND RECORDED SESSION

Please Print

Name of Bank _____

Address _____

City, State, Zip _____

Tel. No. _____

Name/Title _____

E-Mail _____

Please select your payment method.

Check Enclosed Check in Mail
 Credit Card*

**If you are paying by credit card, please fill out the following information.
(Visa, MasterCard & Discover accepted).*

Name as It Reads on Card _____

Company Name on Card _____

Billing Address of Card _____

Card Number _____ Exp. Date _____

Security Code _____



Mail it in:
CBAI Education Department
901 Community Drive
Springfield, IL 62703-5184



Fax it in:
(217) 585-8738



Call it in:
(800) 736-2224 (Illinois only)



Click it in:
www.cbai.com

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CBAI is a registered Public Accounting Continuing Professional Education (CPE) provider by the Illinois Dept. of Financial and Professional Regulation.

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